

# WHAT TO EXPECT AND WHAT TO BRING TO APPOINTMENT

TO ENSURE A SMOOTH FINGERPRINTING EXPERIENCE WE ASK THAT YOU BRING WITH YOU THE FOLLOWING:

- VALID GOVERNMENT ISSUED PHOTO IDENTIFICATION
- REQUEST FOR LIVE SCAN FORM (FULLY COMPLETED)
- PAYMENT

PROTECH LIVE SCAN OPERATORS ARE TRAINED TO REVIEW AND VALIDATE IDENTIFICATION AND FORMS. PROCESSING CAN'T BE COMPLETED UNLESS PROPER ID IS PRESENTED, AND FORMS ARE ACCURATELY FILLED OUT.

PAYMENTS ARE PROCESSED PRIOR TO FINGERPRINTING SUBMISSION (REFUNDS ARE PROVIDED ONLY IN INSTANCES WHEN OPERATORS CAN'T ACHIEVE QUALITY READABLE PRINTS AT THE TIME OF FINGERPRINTING.)